



Bilingual Contact Centre Technical Assistance Representative

Location: Sackville, NB

Start date: January 9th

Manpower is currently recruiting for **Bilingual Contact Centre Technical Assistance Rep**. Qualified candidates will possess the following skills and qualifications: **Fluently Bilingual (English/French)**, good telephone manner; ability to work in a team environment; able to multi task in a busy work environment; proven problem solving skills; excellent communication skills; ability to empathize and help customers.

Candidates Must:

- Bilingual: Fluency in both French and English is required
- Full flexibility to work rotating shifts in a 7 day a week, 24-hour a day and 365 day a year.
- Post secondary education in a computer science/IT related subject or equivalent work experience
- Must be familiar with all Windows operating system, Microsoft office applications and Internet Explorer
- Excellent oral and written communication, customer service and problem solving skills
- Desire to learn new technology and expand responsibilities
- Networking and programming knowledge an asset
- Experience in the payment processing industry is an asset

What we offer:

- Our compensation package offers **base salary, Annual bonus** and **Flex benefits**
- **Employee share ownership plan**
- **Pension plan**
- Your career will also begin with two weeks of paid training.
- We continuously offer a variety of learning and development opportunities and strongly encourage personal growth.

Apply: moncton.nb@na.manpower.com

Please note "**MOS-BC**" **Moncton-CB** in subject line.

Please supply a minimum of two references when forwarding resume.

Thank you to all that apply, but only those selected for interviews will be contacted.